



Dear <member>,

There are some exciting improvements to your Kroll identity monitoring services on the way. Your current identity monitoring services will be moving to a newly enhanced online platform. These upgrades will improve your online experience and allow you to navigate all of your services with ease.

A few things we would like you to know:

- **How does this change affect me?**

You will remain enrolled with Kroll as you have been; however, your online monitoring product is being moved to a new online platform. Once the changes take effect, you will be logging into a different website.

- **What do I need to do right now?**

This email is the first in a series of communications intended to inform you of the changes, so for now, keep accessing your identity monitoring services as you have been. If you have monitoring alerts you'd like to keep for your records, consider saving or printing them before transitioning to the new site.

- **When should I take action?**

Soon, you'll receive an email that will have specific instructions for accessing your services on the new site. Shortly thereafter, you'll receive a welcome email with a link to the new website.

This change will affect your ability to access your identity monitoring services, so **please be on the lookout for future communications from us. Be sure to save these and future instructions for your reference.**

Sincerely,

Kroll

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