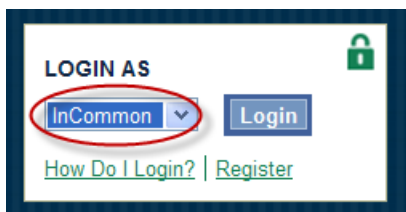




## Logging into Research.gov using your UDeINet ID and password

1. Connect to <http://research.gov>.
2. In the **LOGIN AS** box, select **InCommon** from the pull-down list.
3. Click the **Login** button.



4. From the pull-down menu on the next page, select **University of Delaware**.



5. Type your UDeINet ID and password when prompted.

**Note:** If you receive the error message [Error 500--Internal Server Error](#) described in the **Troubleshooting** section below, return to step 1.

6. If this is the first time you have used the InCommon login method, you must associate your NSF ID with your UDeINet ID. This process has several steps:
  - a. Click the **Activate Now** button in the **Account Activation** section of the Web page.
  - b. Read the **Rules of Behavior** and click **Activate**.
  - c. Enter your last name, NSF ID, and NSF password in the appropriate fields and click **Submit**.
  - d. You should then see the **Activation Submitted Successfully** message.
7. Select a service (e.g., FastLane proposals) from the **MY DESKTOP** box to the left.
8. To terminate your session, **do not** click **Logout**. A secure termination requires that you close the browser and any open browser windows.

## Troubleshooting

After typing your UDeI Net password, you may occasionally experience a 15-second pause and see the following error message:

### Error 500--Internal Server Error

```
java.lang.NullPointerException
  at com.sun.identity.saml2.profile.SPACSUtils.processResponse(SPACSUtils.java:1156)
  at jsp_servlet._saml2._jsp._spassertionconsumer._jspService(_spassertionconsumer.java:234)
  ...
```

If this happens, return to research.gov and repeat the login sequence (**InCommon Login | University of Delaware**). You might be asked to type your UDeI Net ID and password again.

**Internet Explorer users:** If you see this security warning, click **No**.

