Technology Support Technician

This is a part-time temporary position that offers between 10-15 hours per week between the hours of 9 a.m. and 2 p.m. weekdays. A Monday through Wednesday schedule is preferred, although days are flexible. The position is located in the Office of Educational Technology (OET) in the College of Education and Human Development (CEHD).

Qualifications:
Minimum of a high school diploma or GED with specialized computer training; knowledge of Windows and Macintosh computer platforms, iOS and Android devices, and popular software packages such as Microsoft Office; and one to two years experience in the repair of Macintosh and Windows computers and computer peripherals. Microsoft Active Directory domain experience is preferred. Strong problem-solving ability and attention to detail are required, as are the abilities to communicate effectively, both orally and in writing; to travel among 15 campus buildings; and to lift and move computer equipment weighing up to 50 pounds.

Responsibilities:
Troubleshoot, diagnose, and repair computing hardware and software problems at various campus locations; recommend technology based on assessments and in consultation with OET and other CEHD staff; to install and maintain computers, peripherals, and software; and other duties as assigned.

Contact:
Send a letter of interest and resume to the Office of Educational Technology at oet-help@udel.edu.

Employment offers will be conditioned upon successful completion of a criminal background check.

The University of Delaware is an Equal Opportunity Employer which encourages applications from Minority Group Members and Women. The University’s notice of Non-Discrimination can be found at http://www.udel.edu/aboutus/legalnotices.html.