Title: Engineering IT Technician Assistant
Rate: $10.00-$15.00/hr, DOE
Hours: 10-15 hrs/week, between 8am-5pm Mon thru Fri
Start Date: January 2017
Restrictions: Personnel in this position must be eligible to work in CUI/ITAR regulated environments. US citizenship or permanent residency is required.
Contact: Ryan Heberling (rdh@udel.edu)

To apply, please complete application at http://www.engr.udel.edu/it-hdi

Job Description: We are seeking highly motivated and skilled individuals to help support Information Technology for several units within the College of Engineering.

Core Responsibilities: setup, configuration, and troubleshooting of Windows systems; Virus/Malware scanning and removal; configuration of email clients to connect to UD email servers; printer setup and troubleshooting; general end-user service and support

Training: On the job training. We will provide configuration guidance and procedures.

Required Skills:
- Basic knowledge of Windows 10/8/7 in a networked environment
- Basic knowledge of Microsoft Office Suite
- Able to setup and perform general configurations of systems
- Installation and configuration of software
- Ability to interact professionally with a diverse customer base
- Excellent Customer Service

The following skills are a plus:
- Apple Support (OSX, IOS)
- Linux