University of Delaware
Residence Life and Housing

Graduate Assistant for Community Standards

Context of the Job

Under the general direction of the Assistant Director for Student and Community Advocacy, work within first year areas to create mechanisms for conflict resolution and residence hall regulation response. Explore best practices for peer mediation and restorative practices to increase opportunities for successful self-governing communities. Partner with Residence Life & Housing professionals to provide opportunities for students to explore how individual decisions impact a community.

Major Responsibilities

Mediation:

• The Graduate Assistant for Community Standards works to proactively and reactively respond to residence hall student conflict situations and residence hall regulation violations.
• Explore literature and national best practice analysis of peer mediation models and positive social norming practices related to community living experiences. Formal reports, presentations, and program proposals will be expected through this work.
• Play a direct role in developing pilot programs and assessment initiatives related to peer mediation best practices and programs.
• Spend a significant amount of time in an office setting meeting with residence hall students involved in roommate conflicts including both individual intake meeting and facilitated group conflict mediation sessions.
• Determine percentage of 20 hour scheduled work-week for Mediation, Conduct, and Project Management based on need.

Conduct:

• Allocate office hours not assigned to conflict mediation to conducting Residence Hall Regulation adjudication and resolution meetings focusing on restorative community practices.
• Serve on the Residence Life & Housing Community Standards Committee to help expand and assess restorative practices in the halls.

Project Management:

• Serve on the Residence Life & Housing Safety Committee and the Residence Life & Housing Alcohol Committee.
• Conduct various literature reviews and analysis of best-practices related on the topic of alcohol and other drug prevention strategies in the residence life/student affairs arena. Identify key factors in residence hall and general student affairs practices that impact success and student retention. Create high-quality summary reports and generate proposals toward increasing student retention.
• Assume additional responsibilities as assigned by supervisor or other members of the Residence Life & Housing leadership team.

Qualifications:
Graduate Assistants must be full-time, matriculated students in a graduate program to be eligible for this, or any graduate assistantship. Additionally, the Graduate Assistant must meet all requirements of the University of Delaware Graduate Student Appointment and must abide by all policies and guidelines specified by the Office of Graduate and Professional Education: http://grad.udel.edu/policies/fellowship-assistantship.

The Graduate Assistant should have:
- A genuine interest in and willingness to work with students.
- An understanding of student attitudes, concerns, and issues.
- Creativity and the capacity to successfully present through public presentations and publications.
- Demonstrated ability of organizational, computer and communication skills.
- Demonstrated ability to work independently and within group settings.
- Demonstrated ability to take the initiative in setting and achieving goals.

Successful candidates will have had experience in one or more of the following areas:
- Residence Life/Housing
- Student leadership
- Campus housing
- Volunteer/Service projects
- Student Activities
- Campus Programming

The Graduate Assistant position will require evening and weekend commitments.

Compensation:
- Graduate tuition for the fall and spring semesters
- Stipend: $17,500 for academic year paid bi-weekly (2015-2016 rate; rate would be adjusted for live-on assistantship)

The University of Delaware is an Equal Opportunity Employer which encourages applications from Minority Group Members, Women, Individuals with Disabilities and Veterans. The University's Notice of Non-Discrimination can be found at: http://www.udel.edu/aboutus/legalnotices.html