New system to facilitate contracting, eprocurement, payment of goods and services

The University of Delaware is in the process of implementing a comprehensive new system, designed to better facilitate contracting across the university, as well as the procurement and payment of goods and services. Project teams have been working for several months to design and test the new system. We are pleased to provide this update on their progress.

After a competitive process, the University selected JAGGAER, a leading provider of contracting and eProcurement solutions to higher education. JAGGAER supports similar systems at peer institutions like Princeton University, the University of Michigan and the University of Texas. JAGGAER offers full digital transformation across the entire procurement and contracting spectrum, with modular solutions on a unified digital
platform that integrates easily with our PeopleSoft ERP and accounting systems.

This best-in-class solution, tailored for the University, has been branded **UD Exchange**. The modules of **UD Exchange** enable us to automate our supplier management, sourcing, contracting, requisitioning, ordering and payment processes. We will also be able to conduct more sophisticated spend analyses. Utilization of the integrated modules will enable the University to meet the objectives of this project:

1. Improve user experience through a modern, convenient online shopping experience.
2. Enable strategic sourcing.
3. Streamline contracting process, while reducing risk and ensuring compliance.
4. Gain administrative efficiencies and improve internal controls through use of workflow functionality.
5. Drive spend toward preferred contracted suppliers.

The final acceptance testing of the eProcurement modules is underway and will be completed by the end of June. To minimize disruption to campus, we decided on a phased rollout of **UD Exchange**. A pilot group, consisting of a limited number of departments, will gain initial access to **UD Exchange** in August, and their use of the system will help us optimize the modules before it is made available to the broader University community. We expect to train the broader University and complete implementation and utilization by the end of June 2021. The legacy use of webforms and P-Cards will remain available to users until implementation of the system is completed.

The contract lifecycle management tool, Contracts+, has application beyond procurement. A project team, headed by the Office of General
Counsel, and aligned with the eProcurement project team, is currently rolling out the Contracts+ module. Like the eProcurement modules, Contracts+ will be first utilized by a pilot group and then made available to the broader University community.

We expect that the implementation of **UD Exchange** will play a critical role in helping the University turn spending and contracts into a source of savings and innovation, which is crucial, especially with the unprecedented challenges we are facing.

For updates about **UD Exchange**, please refer to the [Procurement website](#) and look for future communications.

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