



# SERVICES FOR VICTIMS OF CRIME

The University of Delaware recognizes that many victims of crime encounter short and long term effects of their experiences in their daily lives. The University and the State of Delaware offer services to assist victims of crime.

The following is a list of resources you may find helpful.

## **The Dean of Students**

**(302) 831-8939**

If you are a student, the Dean of Students Office can assist you with accessing the support services available on campus and getting the proper approval for class absence, leave of absence and withdrawal from the university.

## **The Office of Student Conduct**

**(302) 831-2117**

If there are any violations of the University's Code of Conduct by UD students, this office can provide you with information about the Student Conduct process.

## **The Center for Counseling and Student Development**

**(302) 831-2141**

The Counseling Center is located on the second floor of the Perkins Student Center near the main lobby and information desk. The Counseling Center offers services that can assist students with personal, career, substance use/abuse, or educational concerns. The Counseling Center focuses on assessing students' needs and working with them to obtain appropriate support. The UD Helpline provides counseling support any time by dialing (302) 831-1001.

## **Sex Offense Support (S.O.S)**

**(302) 831-1001 Press 1**

S.O.S. is a part of Student Wellness & Health Promotion. They offer crisis counseling to victims of sexual assault, intimate partner violence, sexual harassment and stalking. On campus support is available 24 hours/day. To reach an advocate on call, call the UD Helpline 24/7/365 at 302-831-1001, and press 1. The clinician will take a first name and phone number, hang up with you, and have the advocate call you back within 10 minutes. [www.udel.edu/sos](http://www.udel.edu/sos)

## **Student Wellness and Health Promotion**

**(302) 831-3457**

Professional, certified Victim Advocates are available at Student Wellness to provide crisis counseling, confidential support, and ongoing advocacy for victims who are going through the UD conduct or criminal reporting processes. To make an appointment, call Student Wellness during business hours. Read more about these services: <http://sites.udel.edu/studentwellness/victim-services/>

## **Student Health Services**

**(302) 831-2226**

Student Health Services (SHS) is located in Laurel Hall, a free standing ambulatory care center for UD students on the main campus south green. This facility provides medical treatment and office consultation space for a variety of outpatient services, as well as a non-emergent inpatient unit. SHS also offers a [Women's Health clinic](#) (302- 831-8035) to provide medical services to female students. SHS does not perform forensic exams. Christiana Care performs forensic exams:  
<https://christianacare.org/services/emergency/forensicnurseexaminers/>

## **Office of Equity and Inclusion**

**(302) 831-8063**

The Office of Equity and Inclusion (OEI) administers the University policies prohibiting discrimination, harassment, sexual violence, dating/domestic violence, or stalking. OEI also serves as the University's Title IX Office which is designated to respond to reports and to conduct investigations in accordance with the University's Sexual Misconduct Policy. Additionally, OEI provides online and in-person training on topics related to diversity, inclusion, and more. For more information, please visit: [OEI Homepage](#). Here is a link to additional OEI resources: <https://cpb-us-w2.wpmucdn.com/sites.udel.edu/dist/3/3423/files/2017/07/Printer-friendly-Resource-List-for-Sexual-Misconduct-update-2017-07-10I9dsn.pdf> .

## **Residence Life & Housing**

**(302) 831-1201**

If your experience is causing you concern regarding your on campus housing, contact your Resident Assistant, Hall Director or Residence Hall Coordinator. They can assist you in addressing your concerns.

## **Human Resources**

**(302) 831-2171**

For UD employees, the Office of Human Resources can assist you with accessing the support services available on campus and getting the proper approval for absence, leave of absence, and safety or security concerns.

## **Office for International Students and Scholars**

**(302) 831-2115**

OISS is the designated office on campus to provide immigration advising and support services to UD's international community.

## **OTHER IMPORTANT NUMBERS AND INFORMATION**

<a href="#">University of Delaware Police Department</a>	(302) 831-2224
<a href="#">City of Newark Police Department</a>	(302) 366-7100 Ext. 3137
<a href="#">Delaware Office of the Attorney General</a>	(302) 577-8500
<a href="#">Newark Alderman's Court 40</a>	(302) 366-7028
<a href="#">Delaware's Victim Assistance Program</a>	1-800-VICTIM1
<a href="#">Delaware State Family Court (Order of Protection)</a>	(302) 255-0420
<a href="#">Rape Crisis Hotline (YWCA – Sexual Assault Resource Center)</a>	1-800-773-8570
<a href="#">Child Inc. (for relationship violence support)</a>	(302) 762-6110

## **VICTIM'S REPORTING OPTIONS**

If you feel you have been the victim of a crime, you have the right to file a complaint with the Police Department. Reports filed with law enforcement may lead to arrest and prosecution of the accused individual.

Federal law prohibits discrimination on the basis of sex in any education institution (Title IX). In accordance with Title IX, the University issued the Sexual Misconduct Policy, administered by OEI, which prohibits sexual violence, sexual harassment, dating/ domestic violence, and/ or stalking within the University Community. You also have a right to file a complaint with the University, which may be filed online at: <https://sites.udel.edu/oei/>. A complaint filed with OEI is a separate process than filing a criminal complaint with law enforcement, and a complaint may be filed with the University even if there may be insufficient evidence to proceed with a criminal case. The University of Delaware Police Department will share any reported incidents of sexual misconduct with the University's Title IX Coordinator.

If you have any questions, please contact the Title IX Coordinator, Ms. Danica Myers. She can be reached by telephone: (302) 831-8063 or email: [titleixcoordinator@udel.edu](mailto:titleixcoordinator@udel.edu).

## **VICTIM'S RIGHTS**

Crime Victims have:

- A right to protection from intimidation and harm.
- A right to be treated with dignity and compassion.
- A right to have your personal information held confidential within the criminal justice process
- A right to be informed about the criminal justice process.
- A right to confer with the prosecutors regarding your criminal case.
- A right to reparations through the criminal justice or civil courts.
- A right to access state and local services for victims.
- A right to be consulted and participate in any University administrative processes.
- For addition information on victim's rights, refer to the [State of Delaware Victim's Bill of Rights](#) and/or the [Student Conduct System](#).

## **TIPS TO INCREASE YOUR PERSONAL SAFETY**

- Keep your room or apartment doors locked at all times (especially when you are not at home and when you are sleeping). Always identify people at your door before unlocking it and inviting them in.
- Never leave your property unattended or unsecured in a public place.
- Carry your cell phone in a place that is easily accessible in case of an emergency. Keep your cell phone charged and program emergency contact numbers into speed dial if possible.
- When socializing, avoid isolated areas. Go out in a group and stay together. If you are worried about a specific individual trying to get you alone, let someone in your group know about them.
- During the hours of darkness, consider using the safety escort program run by Public Safety. If you feel unsafe during the daytime, talk to the reporting police officer or a victim's services officer for daytime options.
- Don't be afraid to be rude. If you don't want to talk to someone or you don't feel comfortable with a situation, TELL THEM. Tell them they are making you feel uncomfortable and tell them to leave you alone. Your safety is more important than being nice and not offending anyone.
- Don't be afraid to cause a scene or get someone "in trouble". If someone is disregarding your wishes, making you uncomfortable, or acting in a way that is disrupting your daily life they will continue with that behavior until they "get in trouble".
- If a court order of protection such as a NO-CONTACT ORDER or a PROTECTION FROM ABUSE ORDER has been issued, contact the police IMMEDIATELY if it is violation.
- If someone is continuing to harass you by phone (including text messaging), you may report this to the police. If the individual harassing you is a member of the UD community, you may also report the behavior to the Office of Student Conduct, the Office of Equity and Inclusion or the Office of Human Resources. In addition, you may want to contact your phone service provider and have your number changed. Give the new number only to people you speak to on a regular basis until ALL HARASSMENT ACTIVITY has stopped.
- If someone is harassing you via a social networking site, you may report this to the police. If the individual harassing you is a member of the UD community, you may also report the behavior to the Office of Student Conduct, the Office of Equity and Inclusion or the Office of Human Resources. In addition, you may want to block the individual with your security settings and consider the following options:

- Create a new profile with the highest level of security and only allow contact with profiles you know.
  - Limit the amount of information you put on your profile
  - Consider deactivating your profile for a while until ALL HARASSMENT ACTIVITY HAS STOPPED.
- Never give out your personal information to someone you don't know. This includes posting your address, phone numbers, schedule, etc. on your social networking site. Be cautious about what photographs you post.

## **FOR EMERGENCIES DIAL 9 1 1**

### **University of Delaware Police**

Department of Public Safety 413  
Academy St. Newark DE 19716  
(302) 831-2222

<http://www1.udel.edu/police/>