



POLICE
UNIVERSITY OF DELAWARE

University of Delaware
Police Department
413 Academy Street
Newark, DE 19716
Phone: 302-831-2224
Fax: 302-831-6871

RESOURCES AT UD

The University of Delaware recognizes that many victims of crime encounter short and long-term effects of their experiences in their daily lives. The University and the State of Delaware offer services to assist victims of crime. The following is a list of resources you may find helpful.

Office of the Dean of Students

(302) 831-8939

Case Management and Student Advocacy in the office of the Dean of Students can assist you with accessing the support services available on campus as a victim of a crime. This includes notifying faculty, assisting with excused absences, discussing a medical leave of absence, or support from our student crisis fund. You can email them at deanofstudents@udel.edu

Community Standards and Conflict Resolution

(302) 831-2117

If there are any violations of the University's Code of Conduct, this office can provide you with information about the Student Conduct process. You can also email them at communitystandards@udel.edu

The Center for Counseling and Student Development

(302) 831-2141

24 hour support for students is available through the UD Help Line at 302-831-1001 and at udel.edu/timelycare. The Center for Counseling and Student Development (CCSD) is a nationally accredited counseling center that serves as the mental health hub of the university, providing triage services, promoting navigation of resources both on and off campus, and delivering a variety of mental health services. CCSD is located on the second floor of the Warner Wellbeing Center on the south green.

UD Help Line Sex Offense Support (SOS)

(302) 831-1001

Victim Advocacy is a part of Student Wellness & Health Promotion. They offer crisis support to victims of sexual violence, intimate partner violence, and stalking. Support for UD Students is available 24 hours/day. To reach support, call the UD Helpline 24/7 at 302-831-1001, and press 1.

Victim Advocacy in Student Wellness and Health Promotion

(302) 831-3457

Professional, certified Victim Advocates are available to help students learn about their rights, reporting options, and supportive resources. Victim Advocates also provide support and ongoing advocacy for victims who are going through the UD conduct or criminal reporting processes. Our victim advocates are confidential resources under Title IX, which means your information will not be shared with the Title IX office without your permission. To make an appointment, call Student Wellness during business hours.

Student Health Services

(302) 831-2226

Student Health Services (SHS) is located in Laurel Hall on the south green.

Student Health Services provides a full range of primary care, treatment and referral services, as well as related health education programs. SHS offers full-scope sexual and reproductive health services, STI screenings and gynecological care. These services are inclusive and welcoming to students of all genders, gender identities, sexual orientations, religious, racial, ethnic or cultural backgrounds. To schedule an appointment for a sexual or reproductive health related concern, please call 302-831-2226, Option 2.

Office of Equity and Inclusion

(302) 831-8063

The Office of Equity and Inclusion is committed to providing confidential support services to address concerns and allegations sexual misconduct and other forms of discrimination and harassment. They work with students, employees, and others around accountability options and connect them to supports both on and off campus.

Residence Life and Housing

(302) 831-1201

If your experience is causing you concern regarding your on campus housing, contact your Resident Assistant, Hall Director or Residence Hall Coordinator. They can assist you in addressing your concerns.

Human Resources

(302) 831-2171

The Office of Human Resources can assist you, in conjunction with your supervisor, with accessing the support services available on campus and getting the proper approval for absence, leave of absence, and safety or security concerns.

International Students and Scholars Services

(302) 831-2115

ISSS is the designated office on campus to provide immigration advising and support services to UD's international community.

Other Important Numbers and Information (click link for info)

[University of Delaware Police Department](#)

302-831-2222

[City of Newark Police Department](#)

308-366-7111

[Delaware Office of the Attorney General](#)

302-577-8500

[Newark Alderman's Court 40](#)

302-366-7028

[Delaware Victim's Assistance Program](#)

1-800-VICTIM1

[Delaware State Family Court](#) (Order of Protection)

302-255-0420

[Rape Crisis Hotline](#)

1-800-773-8570

[Child Inc.](#) (relationship violence support)

302-762-6110

Grievance Options

Federal law prohibits sex discrimination in education institution (Title IX). This law requires that the University investigate and address complaints involving sexual assault, and sexual harassment. Victims of sexual assault and harassment have the right to file a complaint with the Police Department.

In addition to filing a police report, victims also have the right to file a complaint with the [University's Title IX Office](#) at 305 Hulliher Hall Newark, DE 19716 (302) 831-8063. The University of obligated to investigate all complaints of this nature. A complaint may be filed with the University regardless

of criminal action, even if there is insufficient evidence to proceed with a criminal case. For information on filing a complaint, review the Student Guide to University Policies Grievance Procedures and Special Problems.

Victim's Rights in Delaware

- Crime Victims have:
- A right to protection from intimidation and harm.
- A right to be treated with dignity and compassion.
- A right to have your personal information held confidential within the criminal justice process
- A right to be informed about the criminal justice process.
- A right to confer with the prosecutors regarding your criminal case.
- A right to reparations through the criminal justice or civil courts.
- A right to access state and local services for victims.
- A right to be consulted and participate in any University administrative processes.
- For addition information on victim's rights, refer to the [State of Delaware Victim's Bill of Rights](#) and/or the [Student Conduct System](#).

Tips to Increase Your Personal Safety

- Keep your room or apartment doors locked at all times, even when you are at home and especially when you are sleeping. Always identify people at your door before unlocking it and inviting them in.
- Never leave your property unattended or unsecured in a public place.
- Carry your cell phone in a place that is easily accessible in case of an emergency. Keep your cell phone charged and program emergency contact numbers into speed dial if possible. Download the [LiveSafe app](#) and use it when on campus.
- When socializing, avoid isolated areas. Go out in a group and stay together. If you are worried about a specific individual trying to get you alone, let someone in your group know about them.
- If you feel unsafe walking alone on campus consider using the Safe Ride program. Request this through the LiveSafe app or call UD Police at 302-831-2222.
- Be assertive. If you don't want to talk to someone or you don't feel comfortable with a situation, TELL THEM. Tell them they are making you feel uncomfortable and tell them to leave you alone. Your safety is a priority.
- If a court order of protection such as a NO-CONTACT ORDER or a PROTECTION FROM ABUSE ORDER has been issued, contact the police immediately if it is violated.
- If someone is continuing to harass you by phone, contact your phone service provider and have your number changed. Give the number only to people you speak to on a regular basis.
- If someone is harassing you via a social networking sites, block the individual with your security settings. If the harassment continues, consider creating a new profile or deactivating your profile until the harassment activity stops.
- Never give out your personal information to someone you don't know. This includes posting your address, phone numbers, schedule, etc. on your social networking site. Be cautious about what photographs you post. Always limit personal info on your profile.