



POLICE
UNIVERSITY OF DELAWARE

University of Delaware
Police Department
413 Academy Street
Newark, DE 19716
Phone: 302-831-2224
Fax: 302-831-6871

RESOURCES AT UD

The University of Delaware recognizes that many victims of crime encounter short and long-term effects of their experiences in their daily lives. The University and the State of Delaware offer services to assist victims of crime. The following is a list of resources you may find helpful.

The Dean of Students

(302) 831-8939

The Dean of Students Office can assist you with accessing the support services available on campus and getting the proper approval for class absence, leave of absence and withdrawal from the university.

The Office of Student Conduct

(302) 831-2117

If there are any violations of the University's Code of Conduct, this office can provide you with information about the Student Conduct process.

The Center for Counseling and Student Development

(302) 831-2141

The Counseling Center is located on the second floor of the Perkins Student Center near the main lobby and information desk. The Counseling Center offers services that can assist students with personal, career, substance use/abuse, or educational concerns. The Counseling Center focuses on assessing students' needs and working with them to obtain appropriate support.

[Sex Offense Support \(S.O.S\)](#)

(302) 831-1001

S.O.S. is a part of Student Wellness & Health Promotion. They offer crisis counseling to victims of sexual assault, intimate partner violence, sexual harassment and stalking. On campus support is available 24 hours/day. To reach an advocate on call, call the UD Helpline 24/7/365 at 302-831-1001, and press 1. The clinician will take a first name and phone number, hang up with you, and have the advocate call you back within 10 minutes.

[Student Wellness and Health Promotion](#)

(302) 831-3457

Professional, certified Victim Advocates are available at Student Wellness to provide crisis counseling, confidential support, and ongoing advocacy for victims who are going through the UD conduct or criminal reporting processes. To make an appointment, call Student Wellness during business hours.

Student Health Services

(302) 831-2226

Student Health Services (SHS) is located in Laurel Hall, a freestanding ambulatory care center on the main campus south green. This facility provides medical treatment and office consultation space for a variety of outpatient services, as well as a non-emergent inpatient unit. SHS also offers a [Women's Health clinic](#) (302- 831-8035) available to provide treatment and testing for women.

Office of Equity and Inclusion

(302) 831-8063

The Office of Equity and Inclusion is committed to providing confidential support services to address concerns and allegations of harassment. As victim advocates, for concerns regarding harassment, they provide options counseling, resources and referrals, and accompaniment through the various grievance systems.

Residence Life

(302) 831-1201

If your experience is causing you concern regarding your on campus housing, contact your Resident Assistant, Hall Director or Residence Hall Coordinator. They can assist you in addressing your concerns.

Human Resources

(302) 831-2171

The Office of Human Resources can assist you, in conjunction with your supervisor, with accessing the support services available on campus and getting the proper approval for absence, leave of absence, and safety or security concerns.

Office for International Students and Scholars

(302) 831-2115

OISS is the designated office on campus to provide immigration advising and support services to UD's international community.

Other Important Numbers and Information (click link for info)

University of Delaware Police Department	302-831-2224
City of Newark Police Department	308-366-7100
Delaware Office of the Attorney General	302-577-8500
Newark Alderman's Court 40	302-366-7028
Delaware Victim's Assistance Program	1-800-VICTIM1
Delaware State Family Court (Order of Protection)	302-255-0420
Rape Crisis Hotline	1-800-773-8570
Child Inc. (relationship violence support)	302-762-6110

Grievance Options

Federal law prohibits sex discrimination in education institution (Title IX). This law requires that the University investigate and address complaints involving sexual assault, and sexual harassment. Victims of sexual assault and harassment have the right to file a complaint with the Police Department. In addition to filing a police report, victims also have the right to file a complaint with the [University's Title IX Office](#) at 305 Hullahen Hall Newark, DE 19716 (302) 831-8063. The University is obligated to investigate all complaints of this nature. A complaint may be filed with the University regardless of criminal action, even if there is insufficient evidence to proceed with a criminal case. For information on filing a complaint, review the Student Guide to University Policies Grievance Procedures and Special Problems.

Victim's Rights In Delaware

- Crime Victims have:
- A right to protection from intimidation and harm.
- A right to be treated with dignity and compassion.
- A right to have your personal information held confidential within the criminal justice process
- A right to be informed about the criminal justice process.
- A right to confer with the prosecutors regarding your criminal case.
- A right to reparations through the criminal justice or civil courts.
- A right to access state and local services for victims.
- A right to be consulted and participate in any University administrative processes.
- For addition information on victim's rights, refer to the [State of Delaware Victim's Bill of Rights](#) and/or the [Student Conduct System](#).

Tips to Increase Your Personal Safety

- Keep your room or apartment doors locked at all times, even when you are at home and especially when you are sleeping. Always identify people at your door before unlocking it and inviting them in.
- Never leave your property unattended or unsecured in a public place.
- Carry your cell phone in a place that is easily accessible in case of an emergency. Keep your cell phone charged and program emergency contact numbers into speed dial if possible. Download the [LiveSafe app](#) and use it when on campus.
- When socializing, avoid isolated areas. Go out in a group and stay together. If you are worried about a specific individual trying to get you alone, let someone in your group know about them.
- During the hours of darkness, consider using the safety escort program run by UD Police (831-2222). If you feel unsafe during the daytime, talk to the reporting police officer or a victim's services officer for daytime options.
- Be assertive. If you don't want to talk to someone or you don't feel comfortable with a situation, TELL THEM. Tell them they are making you feel uncomfortable and tell them to leave you alone. Your safety is a priority.
- Don't be afraid to cause a scene or get someone "in trouble". If someone is disregarding your wishes, making you uncomfortable, or acting in a way that is disrupting your daily life they will continue with that behavior until they "get in trouble".
- If a court order of protection such as a NO-CONTACT ORDER or a PROTECTION FROM ABUSE ORDER has been issued, contact the police IMMEDIATELY if it is violated.
- If someone is continuing to harass you by phone (including text messaging), contact your phone service provider and have your number changed. Give the number only to people you speak to on a regular basis until ALL HARASSMENT ACTIVITY has stopped.
- If someone is harassing you via a social networking site, block the individual with your security settings. If the harassment continues consider creating a new profile or deactivating your profile until the harassment activity stops.
- Never give out your personal information to someone you don't know. This includes posting your address, phone numbers, schedule, etc. on your social networking site. Be cautious about what photographs you post. Always limit personal info on your profile.