Recommended Items to take with you…

- Copies of your Operating System Disk and Drivers, and Software Keys/Licenses
- Copies of your important program disks (Microsoft Office Suite, etc.)
- External Storage Media (CDs, USB drives, etc.)
- Power prong, Power adaptor, power converter and extra batteries as needed
- Card Reader for Flash or SD memory
- Ethernet cable

Want to confirm your computer is ready to go for wireless access on campus or around the world?

- Complete the Protect and Clean your Computer checklist at http://www.udel.edu/security.
- Schedule an appointment to verify computer setup by contacting the IT Help Center at: (302) 831-6000 or e-mail consult@udel.edu

Please make your appointment at least 1-2 weeks before your departure date.

Stay SAFE, Stay Connected!

IT Help Center
Phone: 302-831-6000 consult@udel.edu

University of Delaware Information Technologies
Summer 2008
**Data Communications**

What technology tools are needed for course requirements at your study-abroad location?

Technology accommodations vary from location to location. Depending on your program, you might use computers at your program site, at your hotel or home-stay location, in public Cybercafes or take your own laptop.

Keep in mind:
- **Internet Availability and Consistency** can vary greatly from location to location. Some destinations may ONLY have dial-up access. Hotel wireless access may be limited, slow and expensive.
- **Cybercafes** may be expensive. Ask locally to find out where Cybercafes are located or search for them before you leave.
- **Keyboards in foreign locations** use the local language keyboard arrangement, which is different than a US keyboard layout. Ask if there is a US keyboard available.
- **Don’t assume removable media (CDs, USB keys) will work on all computers.** Cybercafes or school labs may be configured to prohibit its use to prevent viruses.

**Voice Communications**

What are your voice communication needs for staying in touch with those in the U.S.?

Explore your Options:
- Add an international roaming package to your GSM, tri or quad-band phone
- Use an “unlocked” phone and a SIM card for your destination country
- Obtain a local phone at your destination
- Calling cards
- Skype

For more details, see: [http://www.udel.edu/help/intl.html](http://www.udel.edu/help/intl.html)

**Security Tips**

- **Protect your PRIVACY!** Use UD webmail at [mail.udel.edu](http://mail.udel.edu) and **LOG OUT from e-mail sessions and all pages requiring authentication. Close the browser completely!**
- **Don’t do online banking on public PCs or in Cybercafs.** Malicious key-logging software may be present allowing hackers to capture your login info.
- **NEVER reveal your password…** even if someone is trying to help you. Ask them to turn away as you type it.

  UD will **NEVER** ask you to confirm UDelNet account information / passwords by e-mail. **Don’t fall for Phishing schemes!**

- **Place a contact label on removable media** to facilitate its return if lost.
- **Before you leave, e-mail yourself critical files** like contact info, files needed for the program, and a scanned copy of your Passport picture page as a backup.

**If taking your own computer…**

- **Make sure it is set up securely and current with updates.** See [http://www.udel.edu/security](http://www.udel.edu/security).
- **VPN:** If you need UD-secured file access or e-mail session encryption or if UDSIS is blocked at your location, install and use UD’s VPN. See [http://udeploy.udel.edu](http://udeploy.udel.edu).
- **When using wireless, connect to an Access Point, not a peer-to-peer or adhoc network.** An access point is often more secure, whereas adhoc networks may have been set up to steal your data.

  **If unsure about any of these steps, schedule a free appointment to review these items!**

**Wireless Basics**

**WINDOWS**

To connect wirelessly, you need:
- Access to a wireless network.
- The wireless card must be ON.
- The wireless card must be ENABLED.

**TURN your wireless card ON**

Some laptops use a key combination (Function keys FN+F2) to do this. Other laptops have a slider switch on the front or side with a status light. Check your computer documentation to discover how yours works.

**ENABLE your wireless card (.if it is disabled).**
- **Win XP:** Start-Control Panel-Network Connections. Open the Wireless connection and click Enable.
- **Win Vista:** Start-Control Panel-Network and Sharing Center. Click Manage network connections in the left column. Open the Wireless connection and click Enable.

**Know how to do a System Restore.**
- See “System Restore” in your computer’s Help and Support Center.

**MACINTOSH**

- Click the AirPort icon (upper-right). AirPort should be ON.
- Wait a moment for the system to find all advertised networks.
- Choose the appropriate network from the AirPort menu.
- If the location doesn’t advertise its network, ask for the network name. Enter it by choosing “Join Other Network…”. See the “Help” menu in the Finder for details.