University of Delaware Study Abroad
GeoBlue/HTH Worldwide Fact Sheet
(last updated 5-4-2016)

What is GeoBlue/HTH Worldwide?
• A full service, full coverage health insurance provider that provides coverage for all students and program assistants on UD study abroad programs.
• IGS does NOT provide GeoBlue/HTH coverage to faculty directors. However, faculty may take advantage of IGS’ reduced rates and purchase coverage through IGS prior to departure if they wish.

Should I contact SOS or GeoBlue/HTH first if a student has a medical or mental health issue?
• Contact GeoBlue/HTH Worldwide first

How can faculty use GeoBlue/HTH Worldwide?
• Visit GeoBlue/HTH website to see names, contact information and other details for all providers available at your study abroad sites.
• Phone GeoBlue/HTH Worldwide if a student has medical or health issue
• Will help you make an apt. for the student or suggest which facility to go to at your study abroad site.
• Can find providers if no providers are currently listed for your study abroad sites

What does GeoBlue/HTH Worldwide offer to students?

Well Prepared℠:
• On-line interactive tool
• Students create a personalized portfolio of critical health care information
• Initiate an appointment with a physician or specialist in their host country after viewing names, contact info and other details about each provider
• Research the availability and local brand names of prescription and over-the-counter drugs they may need during their program

Appointment Scheduling
• Appointment scheduling - online or phone
• 30,000 providers are currently within International Provider Community
• Also able to arrange appointments outside of community of providers

Direct Pay
• GeoBlue/HTH handles payment to provider
• 90-95% success ratio in arranging for appointment and cashless access for providers who may not be within their Community of providers
• No added service fees

Follow-Up
• After each appointment that has been scheduled by GeoBlue/HTH, the assigned Care Coordinator will contact the student; ascertain that s/h was satisfied with the encounter; inquire about any medications and/or follow-up appointments that may be needed.

In Country Medical Orientations
• Can arrange in-country medical orientations for faculty and students with local physician

Parent’s Page
• Can access features on www.hthstudents.com
• With student permission can also access Well Prepared℠