Individuals differ widely in general intelligence: The cause—or consequence—of socioeconomic inequality?

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- People in democratic societies are more concerned about social inequality than national productivity
- Policies for changing inequality can affect productivity—hurt or help

## Question 1

How much do people differ in general intelligence (g)?

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We are not talking here about common human themes—such as how children develop. Instead, we are looking at variations on the common theme—how we <u>differ</u> in growth and competence.







Can see here why very different kinds of test items can measure the same thing – something that highly general and not tied to any particular content.

This brings up a point that will become critical later. We can classify tasks, not just people, according to g. That's not just an aid in creating tests (item response theory), but to understanding where g matters most in everyday life. How much g level matters in daily life depends on how much is required, where, and when.



IQ tests tell us only who is brighter than someone else. They only rank people. They do not tell us what they actually can or cannot do in school, work, or daily life. By themselves, they do not give us an intuitive sense of how big or small—how meaningful—our intelligence differences are. However, tests of functional literacy function like an everyday "test of intelligence" and the picture they paint surprises many people.

NALS	% pop.	Simulated Everyday Tasks			
Level	+	Routinely able to perform tasks only up to this level of difficulty			
5	3%	Use calculator to determine cost of carpet for a room			
		Use table of information to compar	e 2 credit cards		
4	17%	• Use eligibility pamphlet to calculate	e SSI benefits		
	11 /0	Explain difference between 2 types	of employee benefits		
3	31%	Calculate miles per gallon from mileage record chart			
		Write brief letter explaining error on credit card bill			
2	27%	• Determine difference in price betwee	een 2 show tickets		
		Locate intersection on street map			
1	22%	•Total bank deposit entry	Could teach these individua items, but not all such tasks		
	/0	• Locate expiration date on driver's I	in daily life		

This is a test given by the US Department of Education to a large sample of adults. It asks them to do things that we are expected to do in everyday life. Its items simulate those tasks.

Items are ranked by difficulty level into 5 levels. NALS=national adult literacy survey

Samples items are listed. The percentages are for the number of adults who fall into those categories. It is difficulty level at which they function at 80% accuracy. So, it shows that 22% are routinely able to do things no more difficult than locate the expiration date on a driver's licence.

Only 3% are routinely able to carry out tasks as difficult as using a calculator to determine the cost of carpet for a room.

0.0.1		ducation 1993 National Adult Literacy Survey (NALS) tionally representative sample, ages 16+, N=26,091)	
NALS Level	% pop.	Simulated Everyday Tasks Routinely able to perform tasks only up to this level of difficulty	
5	3%	<ul> <li>Use calculator to determine cost of carpet for a room</li> <li>Use table of information to compare 2 credit cards</li> </ul>	
4	17%	<ul> <li>Use eligibility pamphlet to calculate SSI benefits</li> <li>Explain difference between 2 types of employee benefits</li> </ul>	
3	31%	Calculate miles per gallon from mileage record chart     Write priof letter explaining error on credit card bill	
2	27%	Oeter     Additional error to not anticipate others' errors!     between 2 show tickets     Locat	
1	22%	•Total b • Locate • Locate	

We could probably teach most people to do most of these things, but there are many such tasks and they keep changing as society changes. People usually have to figure them out on their own.

·	WUR (	do tasks ge	enerate errors?
NALS Level	% pop.	Simulate	Difficulty based on
5	3%	<ul> <li>Use calculator to</li> <li>Use table of inform</li> </ul>	"process complexity"
4	17%	<ul> <li>Use eligibility par</li> <li>Explain difference</li> </ul>	<ul> <li>level of inference</li> <li>shotrootnoos of info</li> </ul>
3	31%	Calculate miles pe     Write brief letter e	<ul> <li>abstractness of info</li> <li>distracting information</li> </ul>
2	27%	Determine differer     Locate intersectio	Not reading per se, but
1	22%	<ul><li>Total bank deposit</li><li>Locate expiration</li></ul>	colvina"

A lot of work was done to figure out what made some items more difficult than others. It turned out to be the complexity of the mental processes required to perform the task successfully. I will show you examples of how these processes differ by NALS level.

















Our focus here will be on data from the US and Europe



IQ is correlated with just about every measure of socioeconomic success and failure. That is quite remarkable, but what is more interesting is that these relations differ a lot across different kinds of outcome. Higher g is a huge advantage in some life arenas but only a small one in others.

We can learn a lot from trying to figure out why the links are tight for some, looser for others, and hardly there for others.



Notice the level of job training potential documented at different levels of the bell curve. It goes from people who need a lot of help and time to learn very simple things to people who can teach themselves what they need to know that no one else may know.



Differences in NALS level along the bell curve parallel the differences in trainability.



The US military tests all recruits for trainability; the test is really an intelligence test. The law forbids taking anyone in the bottom 10%, and they themselves have decided never to take anyone in the bottom 16% because they are not trainable enough. This corresponds to IQ 85. Right now, they do not take anyone below the 31<sup>st</sup> percentile, which rules out almost a third of the population. This has become more important as soldiering has become more complex.



Training potential (and IQ level) affects the kind of job you are likely to get and keep.





	Percent of mode (among	an Position WAISIQ 80 90 100 110 120	Trainability that jobs require
	ndults) 91 88	Tor 10 15 20 25 30 An Analyst Editor Advertising Chemist Engineer Exceptive	Gathers, infers own information
Occupational	86	Manager, Trainee Systems Analyst	
prestige	83	Auditor Copywriter	
hierarchy		Accountant Manager/Supervisor	
nierarchy	81	Manager, Sales Programmer, Analyst	
		Teacher Adjuster	College format, independent study
	77	Manager, General	
		Purchasing Agent Nurse, Registered	
	70	Sales, Account Exec.	
	10	Administrative Asst. Manager, Store	
		Bookkeeper	
		Clerk, Credit Drafter, Designer	
	66	Lab Tester & Tech. Manager, Assistant	
		Sales, General	
		Sales, Telephone	Written materials plus job experience
		Clerk, Accounting	
		Collector, Bad Debt Operator, Computer	
	60	Rep., Cust. Srvo.	
		Sales Rep., Insurance	
		Automotive Salesman Clerk, Typist	
	55	Dispatoher	
		Office, General Police, Patrol Off.	
		Receptionist	
		Clerical, General	Mastery learning, hands-on experience
	50	Inside Sales Clerk	, 0, ,
		Moter Reader	
		Teller Data Entry	
		Electrical Helper	
	45	Manager, Food Dept.	
		Quality Control Chkr.	
		Claims Clerk Driver, Deliveryman	
		Guard, Security	Very explicit, hands-on, no book
	42	Labor, Unskilled	Very explicit, hands on, no book
		Operator, Machine	learning
		Aro Welder, Die Sett.	
		Medical-Dental Asst.	
	37	Production, Factory	
		Assembler	
		Food Service Worker	
	31	Warehouseman	Slow simple constant supervision
	25	Custodian & Janitor Material Handler	Slow, simple, constant supervision
	21	Packer	

3 major findings here

Jobs are perceived as being on a status ladder or hierarchy.

The middle part of the figure shows the typical IQs of people who apply for jobs at different levels of the occupational hierarchy. Higher level jobs employ higher IQ workers (though each job includes a wide range of IQs). As we saw earlier, IQ predicts job level. This figure just gives you a more concrete idea of what that means.

The right hand side of the figure shows that greater trainability is required up the occupational ladder.

All this shows a strong link between IQ and job status, but not why it exists. For example, employers might have an irrational preference for people who are bright or from more advantaged social backgrounds.

## Question 3

How do different theories explain the link between cognitive & social inequality?

- 1. Social privilege theory
- 2. Useful tool theory

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This is the sort of conceptual scheme that sociologists use to statistically model "who gets ahead." Everyone agrees that all these different forms of inequality correlate moderately to highly with each other and IQ (the dark arrows), but not why they do. Social privilege theory represents the sort of explanation that sociologists favor.







Many social interventions try to make children's families, opportunities, and intelligence more equal

Others try to negate the value of these advantages. For example, to lower the correlation between IQ and years of education by changing college admission & graduation requirements. Or to lower correlation between parent and child outcomes by providing more educational resources to less privileged children.



The US law provides a good example. It mandated that public schools would eliminate all achievement gaps within 14 years by bringing all children up to the same high level of proficiency. The gaps have hardly changed, despite schools being punished for that.

## Competing explanations for pervasive, persisting IQ-SES links

- 1. Social privilege theory
  - a. IQ differences result mostly from differences in family privilege
  - b. Higher IQ and education does not reflect "merit," but social class in disguise.
  - c. Higher level jobs do not require more intelligence to perform well
  - d. If everyone had equal opportunities in life, all could perform well and social inequality would disappear. Unequal outcomes signals unequal opportunity to develop & use cognitive talent.

## 2. Useful tool theory

- a. IQ differences result mostly from differences in genetic heritage.
- b. Higher g level reflects stronger learning & reasoning ability.
- c. Higher *g* enhances performance in all jobs, but especially more complex ones.
- d. If everyone had equal opportunities in life, people would perform to very different levels and create social inequality. Equal outcomes would require unequal opportunity to develop & use cognitive talent.

Human cognitive variation guarantees moderate social inequality in any complex, free society






Recall that privilege theory ignores task performance and how IQ level affects it

## Question 4

Which explanation is most consistent with the full body of evidence—"social privilege" or "useful tool" theory?

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This is very consistent with a biological intelligence, but not one that is sensitive to social privilege.



This is opposite what social privilege theory would predict. It would predict that environments would have more and more influence as people age.



Shows that g not a psychometric artifact and restricted to test items and their content. Found in physical brain and in speed of performing tasks that no one gets wrong.

And the phenotypic links are mostly genetic.



Behavior genetic studies find that differences in education, occupation, and income can be traced in part to genetic differences among us.



What is more important is that this heritability is shared in large part with intelligence. That means their correlation can be traced to having some genes in common. Social privilege theory would not predict this.

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<b>↑</b>	83	Auditor	ter	yst				Ξ	ļ	E	н.		Usef	ul tool	1	1	1	1	1	1		
	81	Manage Manage Program	/Supe	5				=				-										
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		Quality Claims Driver, I Guard, 1	Clerk Deliver Securi	yman		-	ŧ	E			1	R	epe	titive	a	cti	vit	ies	3		-	.49
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.2	31	Assemb Food Se Nurse's Wareho	Aide	m	r	-	E	E						ture							-	.79
	25	Custodi Material Paoker				-				_	۱L	96.27	1999	11.1999 AN AN								697 - SAN

But what makes a job more complex? This is what job analysts have found. These are mental tasks whose good performance is critical to the organization but which are performed without much supervision or guidance.

Also, as noted before, intelligence predicts job performance better in more complex jobs.

91 8 88	gall applied WPT 10 Attorney Research Analyst Editor & Assistant Manager, Advertising Chemist Engineer Executive		5 40	Duties that co	orrelate with job c	omplexity
86 83	Manager, Trainee Systems Analyst Auditor Copywriter Accountant Manager/Supervisor					<u>r</u>
81	Manager/Supervisor Manager, Sales Programmer, Analyst Teacher Adluster			Compile ir	nformation	.90
77	Mana Purol					
70	Sales Connot f	latten the		Advise		.86
10	Mana	ational		Plan	Cannot negate practical value	
66	Uran	archy		Monotiato		.79
	Sales	arcity		Negotiate	higher g	.19
	Seore Clerk, Accounting			Responsit		.76
60	Collector, Bad Debt Operator, Computer				Juney	
5 °	Rep., Cust. Srvo. Sales Rep., Insurance Technician			Instruct		.67
	Automotive Salesman Clerk, Typist				2	
55	Dispatcher Office, General			Code/deco	ode	.68
<b>₽</b>	Police, Patrol Off. Receptionist					00
0-000	Cashier Clerical, General				/	.36
50	Inside Sales Clerk Meter Reader Printer	Thoroforo co	nnot	equalize socioe	oconomic	
	Teller Data Entry			•		
45	Electrical Helper Machinist		0	utcomes	work	26
-45	Manager, Food Dept. Quality Control Chkr.				WOIN	20
	Claims Clerk Driver, Deliveryman			керешие	activities	49
42	Guard, Security Labor, Unskilled Maintenance	III				
10.025	Maintenance Operator, Machine Aro Welder, Die Sett	<del>TTT</del>		Physical e	exertion	56
	Mechanic Medical-Dental Asst.	<del>TTT</del>				
37	Messenger Production, Factory	##		Supervisio	on	73
2	Assembler Food Service Worker					
31	Nurse's Aide Warehouseman			Structure		79
25	Custodian & Janitor Material Handler					1994 - 596
21	Paoker					



## Implications for human cognitive capital?

#1 Work within the constraints imposed by human variation

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We have tried and failed-many interventions.











A lot of complexity is inherent. It cannot be eliminated without removing something essential to a job or task. But the modern world and big bureaucracies create a lot of needless complexity—confusing instructions, unnecessary steps, constantly changing technologies. This is not only wastes brain power, but leads to people making lots of mistakes—which only confuses things more.



Cultures and economies prosper only when they can implement their good ideas and maintain what they create. Everyone contribute to innovation, OR implementation, OR maintenance. All are crucial. Good performance is required at all levels; all levels need to be nourished. None is expendable.



Also important is to help people find their 80% fit, or what American's might dub the "sweet spot." This is where all levels of cognitive capital optimize returns for their investing cognitive effort.

## Estimated levels of usual cognitive functioning

U.S. Dept of Education 1993 survey of adult functional literacy (nationally representative sample, ages 16+, N=26,091)

5	3%	Use calculator to determine cost of carpet for a room
		• Use table of information to compare 2 credit cards
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We all make mistakes; the challenge is to anticipate when and where, then prevent as many as possible.

We can prevent some errors if we better anticipate who will make them, when, and why. Understanding how task complexity is distributed across different life arenas will help us do that. This especially important in health care and helping people manage their own health. Self-management of chronic diseases such as diabetes is a very, very complex job. We have to learn which tasks are most complex, and why. We will sometimes have to triage the sets of tasks we expect patients and workers to perform if many are too difficult for them to perform without high rates of error. We might assign them only the most critical tasks (e.g., in health self-care), only assign them ones within their range of 80% competence, or, if possible, provide them special cognitive assistance or supervision. Our job is to help people perform to their personal maximum.



People who perform to their personal maximum are respected for that and are proud of their contribution. Helping people perform to their best in health self-care will also protect the cognitive capital they can invest for our collective benefit.

