Welcome to Online Billing

- Paper bills are no longer mailed
- Email notices are issued each month on any account that has a balance to...
  - Students preferred e-mail
    -and-
  - Authorized Billing users
Authorize Additional Billing Access

- Students can grant billing access
  - Register up to three users (parent/guardian) today when you get your UD Student ID
  - Step by Step instructions are located in your packet
- If access is not granted, only the student will receive billing information
Look for Monthly Ebill Notifications

• Each month, a new Current Bill is generated on any account with a balance
• Notification reminders are sent via email (approx. 3-weeks prior to the due date)
Go to www.udel.edu/paybill and Login.

Paying online is easy and secure.
We use Secure Sockets Layer (SSL) to encrypt your information during transmission. We do not sell or share private non-public information with any third parties.

Student Log in
- View and/or Pay your bill

Parent/Guardian Log in
Log in as an Authorized User (parent/guardian) using the e-mail address and password that you set up. If you have not set-up a password look for the e-mail notification you received when your student set you up as an authorized user.

Students may log in using their UdellNetID. Parents, guardians, or others wishing to access the system require student permission via the student’s authorized user process. If you have any questions about the system, please send e-mail to student-billing@udel.edu.
- View and/or Pay your bill

Log in to View and Pay your Bill
Enter your E-mail and Password below if you wish to view and pay your bill online.

Symbol Key: * Required Information, ! Error

E-mail: *
Password: *

Submit form
### Your Current Bill

#### Billing Summary

<table>
<thead>
<tr>
<th>Description</th>
<th>Date</th>
<th>Term</th>
<th>Charges</th>
<th>Payments/Credits</th>
<th>Balance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Previous Balance</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$1,182.00</td>
</tr>
<tr>
<td>Activity for this Billing Cycle</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Late Fee Assessed</td>
<td>12/13/2009</td>
<td>Wintr 2010</td>
<td>$55.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tuition Winter Maximum Resid</td>
<td>12/14/2009</td>
<td>Wintr 2010</td>
<td>$1,602.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tuition Winter Resident</td>
<td>12/14/2009</td>
<td>Wintr 2010</td>
<td></td>
<td>($1,068.00)</td>
<td></td>
</tr>
<tr>
<td>Subtotal Activity</td>
<td></td>
<td></td>
<td>$1,657.00</td>
<td>($1,068.00)</td>
<td>$589.00</td>
</tr>
<tr>
<td>Balance</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$1,771.00</td>
</tr>
<tr>
<td>Pending Financial Aid</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Federal Pell Grant</td>
<td>12/14/2009</td>
<td>Spr 2010</td>
<td></td>
<td>($2,350.00)</td>
<td></td>
</tr>
<tr>
<td>Subtotal Pending Financial Aid</td>
<td></td>
<td></td>
<td></td>
<td>($2,350.00)</td>
<td></td>
</tr>
</tbody>
</table>

**Previous Balance**: balance coming into that statement

**Transactions**: placed on the account since the last invoice date. Once this bill closes, the information does not change. New transactions appear on the next bill.

**Pending Financial Aid**: that should credit after the disbursement.

**Total Due**: difference between total charges – credit and pending financial aid.

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**Date the bill closed** – transactions made after this date will appear on the next bill.

**Indicates the date the payment is due or that there is no payment due because the account is financially cleared.**
Pay Bill - financially clear your account

Choose the payment option -

• Full Payment

• Installment Payment - divide balance by 4 and pay $50 installment plan fee

• Partial or no Payment - input an alternate payment amount because there are funds or credits anticipated
Partial or No Payment Option

- Notifies SFS Staff, when you are not paying the billed amount
- This option will financially clear an account waiting for-
  - additional financial aid
  - graduate contract credit
  - Other credits to charges (i.e. dining, housing, tuition, etc.)
  - a Savings Plan payment
  - employee tuition benefits credit
Select your Payment Type

• Payments can be made via CHECK only

- Online Check
- Mail a Check

• Online check payments require bank routing and account number information
• Mail a check option provides remittance slip
Campus Finances

Can be used at anytime to view up to date Balance and verify Payments and Transactions Details

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
<th>Term</th>
<th>Charges</th>
<th>Payments/ Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>12-28-09</td>
<td>Payment - ACH</td>
<td>2010 Spr</td>
<td>$11,120.00</td>
<td>($4,164.00)</td>
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<tr>
<td>12-13-09</td>
<td>Tuition Undergrad Non-Res F/T</td>
<td>2010 Spr</td>
<td>$117.00</td>
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<tr>
<td>12-13-09</td>
<td>Student Health Service Fee</td>
<td>2010 Spr</td>
<td>$114.00</td>
<td></td>
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<tr>
<td>12-13-09</td>
<td>Comprehensive Student Fee</td>
<td>2010 Spr</td>
<td>$3,063.00</td>
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</tr>
<tr>
<td>12-13-09</td>
<td>Student Center Fee</td>
<td>2010 Spr</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-13-09</td>
<td>Independence Complex Housing</td>
<td>2010 Spr</td>
<td>$1,800.00</td>
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</tr>
<tr>
<td>11-16-09</td>
<td>Payment Semester - ACH</td>
<td>2009 Fall</td>
<td></td>
<td>($13.00)</td>
</tr>
<tr>
<td>10-26-09</td>
<td>Student Health Dispensary</td>
<td>2009 Fall</td>
<td>$13.00</td>
<td>($4,139.00)</td>
</tr>
<tr>
<td>10-21-09</td>
<td>Payment Semester - ACH</td>
<td>2009 Fall</td>
<td>$25.00</td>
<td>($4,114.00)</td>
</tr>
<tr>
<td>10-06-09</td>
<td>Transfer Course Credit Fee</td>
<td>2009 Fall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>09-26-09</td>
<td>Payment Semester - ACH</td>
<td>2009 Fall</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
We encourage everyone to submit a Federal Application for Financial Aid (FAFSA).

- If you are a transfer student and have already filed, please update it with the UD School code (001431.)
Go to www.udel.edu/finaid
Financial Aid Awards

• After you apply for financial aid, you will receive a Student Aid Report.

• This lists your financial aid and will update as Pending Financial Aid on your student account.
Accept your Financial Aid Award

• Your Financial Aid Award must be accepted each year.

• New students are mailed a paper award to sign.

• Returning students can view and accept their awards online through UDSIS or go to www.udel.edu/finaid
Additional requirements for Loan disbursement

- Sign Master Promissory Note
- Complete Entrance Counseling
- Perkins Note
- Parent Plus MPN

• Links to these forms are available at www.udel.edu/finaid
Always check your UDSIS ‘To Do List’

- Items that have not been completed and are required for your financial aid to disburse are listed here.
It is Very Important to Read and Respond to ANY Emails

• We utilize email for most of our communication.
• It is very important that you read and take action on any requests sent.
• Delay in responding to requests for information can delay disbursement of your Pending Financial Aid, late fees, holds, etc.
If you are looking for additional funding, please visit www.udel.edu/finaid

- Parent Plus Info
- Alternative Loan Info