

Management and Organizational Behavior

Review

Organization

- People
- Purpose
- Division of labor &
- Integration

System

Management

- Planning
- Controlling
- Organizing
- Directing

Planning

- Future oriented
 - Operations – short term
 - Middle management – tactical – mid-range
 - Executive – strategic – long term
- Where we are going & how to get there
 - Goals, objectives
 - Action plans

Controlling

- Monitoring
 - Feedforward – input
 - Concurrent – process
 - Feedback – output

Organizing

- Arranging people and resources to accomplish a goal
 - Mechanistic – Machine
 - Organic – System

Directing

- Building the commitment and enthusiasm needed for people to apply their talents fully to help accomplish plans
 - Leadership
 - Motivation
 - Communication
 - Conflict
 - Change
- Task & People aspects

Management & Organization

- Planning focuses on purpose
- Directing focuses on people
- Organizing focuses on division of labor and integration
- Controlling focuses on the results

Organizational Behavior

- Applying behavioral science to organizations
 - Psychology
 - Sociology
 - Anthropology
 - Political science
 - Economics

Management and Organizational Behavior

Review
