
Delaware Quality

1997-1998 Issue 6

May/June, 1998

May Dinner Meeting

Quality Specialists Consulting

Ed Nelson, President

Ed Nelson is President and lead consultant of Quality Specialists Consulting in Salisbury, Maryland. He is certified as a lead auditor for quality systems and is an ASQ-certified quality auditor, quality engineer, and quality manager.

He has helped to lead companies in electronics, aerospace, defense, and medical device fields to ISO registration.

Ed is the past Chair of Delmarva Section of ASQ, and vice chair of the Food, Drug, and Cosmetic Division. He was the U.S.A. voting member on ISO TC for injectable drug packaging. Currently, he serves as a voting member of the NCCLS Committee on quality improvement in the hospital laboratory.

In 1997, Ed was named ASQ fellow, sponsored by the Food, Drug and Cosmetic Division "...for superior leadership in the quality profession as evidenced by the development and application of innovative auditing and statistical techniques; for effectively communicating quality concepts in local, regional, national, and international forums; for significant contributions to ASQ, the Food, Drug, and Cosmetic Division, and sections,"

American Society for Quality



ASQ Delaware Section

Evening Agenda

Thursday May 21, 1998

Location:	Holiday Inn I-95 and Route 273 Newark, DE
5:30	Social
6:00	Dinner
7:05	Break
7:10	Brief Announcements
7:20	Ed Nelson
8:20	Drawing for Door Prize; Networking

Reservation Process

We now have a 24-hour phone for messages!

- (302) 378-6384

Please call and leave a message for dinner reservations or any other comments or questions. If you need to speak with someone, please contact Tom August at:

(302) 427-4095 daytime

email: TWAugust@compuserve.com

- \$18.00 Members/Non Members making reservation
- \$22.00 At the door
- \$10.00 Students

Please call for reservations by Tuesday, May 19, 1998.

There will be a meeting for the 1999 Quality Conference Committee immediately following the May dinner meeting on May 21. Anyone interested, please join us.

2 Chair's Notes Tom August

No Newsletter published in June/August

Home Page
(<http://www.udel.edu/OR/asq.htm>)

Our newsletter editors Palaniappa Krishnan and Lorraine Bacon have been busy starting a Home Page for our ASQ Section. It's just getting started, but you can check it for our dinner meeting information and our newsletter. You will see improvements to the Home Page after they receive some additional information from our national ASQ.

Using e-mail:

Anyone interested in receiving their newsletter by e-mail please contact twaugust@compuserve.com. E-mailing the newsletter could save our ASQ section some money in printing and postage cost and provide another convenient way to keep current with your section's events.

Annual Quality Conference

Dates: February 24 and 25, 1999

Call for Presenters:

Tutorials on February 24
Topical Presentations on February 25

Contact Jim Parente for further information by e-mail (jimparente@juno.com)

Speakers Wanted for Fall 1998

Speakers are wanted for the Operations Research Program Seminar Series at the University of Delaware. The OR seminar is held on Fridays from 2:00 p.m. to 3:00 p.m. Those interested in speaking should contact Dr. P. Krishnan, Director of the Operations Research Program at the University at (302) 831-1502 or e-mail at baba@udel.edu. Topics should include but not limited to Quality Control, Statistical Process Control, Total Quality Management, QFD, ISO 9000, etc.

Delaware Quality

DBS QUALITY MANAGEMENT INTERNATIONAL

894 Carriage Way
Lansdale, PA 19446
215-368-6266, Fax 215-393-4873
E-Mail: mikedocrt@aol.com
ISO 9000/QS-9000/AS-9000/EN46000
Quality System Assessments, Training, & Consulting

Website @ www.dbsqualitymamt.com

2 DAY INTERNAL AUDITOR TRAINING ISO 9000 QUALITY MANAGEMENT SYSTEM IMPLEMENTATION

Monday, June 8 and Tuesday, June 9, 1998
8:30AM - 4:00PM (each day)

Course Instructor: Michael J. Dougherty
RAB/IRCA QS-LA, AIAG Certified
ISO 9000, QS-9000, AS-9000, EN46000
Practicing Registrar Lead Auditor

Course Outline and Objectives

- Develop an understanding of the quality management system principles.
- Detailed examination and interpretation of the ISO 9000 elements.
- Role of the internal auditor in carrying out the audit (audit sample/check list).
- Development of audit mechanics skills/auditee interviews and investigation.
- Audit management - development of the audit plan and schedule
- How to write non-conformity statements and audit reports.
- Implementing the corrective action, follow-up and closure process.
- Audit reporting and analysis of results for management review.
- Using audits as part of the continuous improvement loop.
- Audit skill development through individual and team workshop sessions.

Each attendee will receive software for internal audit, corrective & preventive action, and management review procedures & forms.

Cost: \$425 per person - Includes training material, continental breakfast, lunch each day.

Location: Holiday Inn, 1750 Sumneytown Pike, Kulpsville, PA 19443. Ph. 215-368-3800

At Exit 31 (Lansdale) Northeast Extension of the PA Turnpike.

Contact Deidra to register.

Phone: 215-368-6266, Fax 215-393-4873

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'97-'98 ASQ Calendar of Events

- ◆ First Thursday of each month - Board Meeting at 5:30, Room 140, General Services Bldg, University of Delaware, Newark, DE
- ◆ Dinner Meeting - Third Thursday at 5:30
- ◆ Dinner Meeting – May 20, 1998
Earl E. "Ed" Nelson
- ◆ Dinner Meeting June 18, 1998
Tom August
- ◆ ASQ Certification Exams
-CQA, CQE
June 6, 1998 Location TBA
- ◆ Annual Quality Conference February 24-25, 1999

From the Newsletter Editor's Desk

ANNOUNCEMENT!

Strategic Planning Meeting For Delaware ASQ section

June 4, 1998

6:00-7:00 P.M.

**222 South Chapel St.
Room 140**

Delaware Quality June Dinner Meeting

Please call for reservations by Tuesday, June 16, 1998 ☎ (302) 378-6384.

If you need to speak with someone, please contact Tom August at:

(302) 427-4095 daytime

email: TWAugust@compuserve.com

- \$18.00 Members/Non Members making reservation
- \$22.00 At the door
- \$10.00 Students

Evening Agenda Thursday June 18, 1998

Location:	Holiday Inn I-95 and Route 273 Newark, DE
5:30	Social
6:00	Dinner
7:05	Break
7:10	Brief Announcements
7:20	Tom August "The Balanced Scorecard"
8:20	Drawing for Door Prize/Adjournment/Networking

Wishing you a happy summer. See you in the fall!

P. Krishnan

Ad Space Available

The Delaware Section ASQ is looking for your corporate or company sponsorship to help defray the cost of your newsletter. This will allow the section to use your money towards furthering the mission of ASQ.

What does your sponsorship get your company?

Your company advertisement or message in this space and recognition at that month's meeting as a company who believes in the ASQ's message of quality.

Cost for ad: 2.5" x 3" - \$25 one time ad and \$100 for 5 issues.

For more information contact:

**P. Krishnan
Director of Operations Research
Program,
University of Delaware
232 Townsend Hall
Newark, DE 19717
302-831-6242
302-831-6243 fax
Email: baba@udel.edu**

Delaware Quality Chapter Officers

<i>Chair</i> Tom August Lear Corp. (302) 325-5940 TWAugust@compuserve.com	<i>Vice Chair</i> Jim Parente (609)769-8814 Jimparente@juno.com
<i>Secretary</i> Mica Corradin University of Delaware (302) 831-8838 Mica.Corradin@mvs.udel.edu	<i>Treasurer</i> Barbara Graham University of Delaware (302) 831-1742 Barbara.Graham@mvs.udel.edu
<i>Sr. Past Chair</i> Bill MacLachlan Delaware Div. of Revenue (302) 577-3366	<i>Past Chair</i> Peter T. Feeney Consultant (302) 322-6473
<i>Arrangements</i> Linda Bankoski Quality Leadership Associates (302) 368-7269	<i>Newsletter</i> Palaniappa Krishnan University of Delaware (302) 831-1502 (302) 831-6243 (fax)
<i>Symposium/Conference</i> Tom August Linda Bankoski Mica Corradin Barbara Graham Bill MacLachlan Jim Parente Silvia T. Zsoldus	<i>Membership</i> VACANT
John Barone Del. Manuf Alliance (302) 452-2523	<i>Education</i> Frank DeRosa Chrysler (302) 292-6702
John Bentley MetaPro Excellence Inst. (302) 836-5776 Jbent@aol.com	<i>Examining</i> Chris Kowtna Dupont Merck (302) 992-5268
W.L. Gore & Assoc. (410) 506-4823 Tkatrich@wlgore.com	<i>Programs</i> Dr. Silvia T. Zsoldus
Thomas A. Short (302) 737-1247 102202.1102 @compuserve.com	Success Programs, Inc. (302) 731-4207
Clinton Tymes University of Delaware (302) 831-1555 Clinton.tymes@mvs.udel.edu	<i>Proctor</i> Thomas A. Short (302) 737-1247

