



Internet Software for Emergency and Event Management

By

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Agenda

- **Overview of Eteam System**
- **E Team Customers**
- **Demonstration of the system**

Emergency and Event Management

BEFORE



- Contingency Planning
- Training
- Continuity Programs
- Mitigation
- B2B

DURING



- Response
- Incident Mgt.
- Resource Mgt.
- Damage Assmnt.
- Cost Accounting

AFTER



- Recovery
- Service Restoration
- Insurance
- Reimbursement
- Re-Building

Integrated Software Capabilities




E Team

E Team System - Microsoft Internet Explorer

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search

Address <http://preview.eteam.com/qs003/eteam.nsf/frames/Incidents>

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CREATE NEW

[INCIDENT REPORT](#) [RESOURCE REQUEST](#)

VIEW

INCIDENTS

STATUS

SEVERITY

NAME

TIME

LEAD

TYPE

MAP

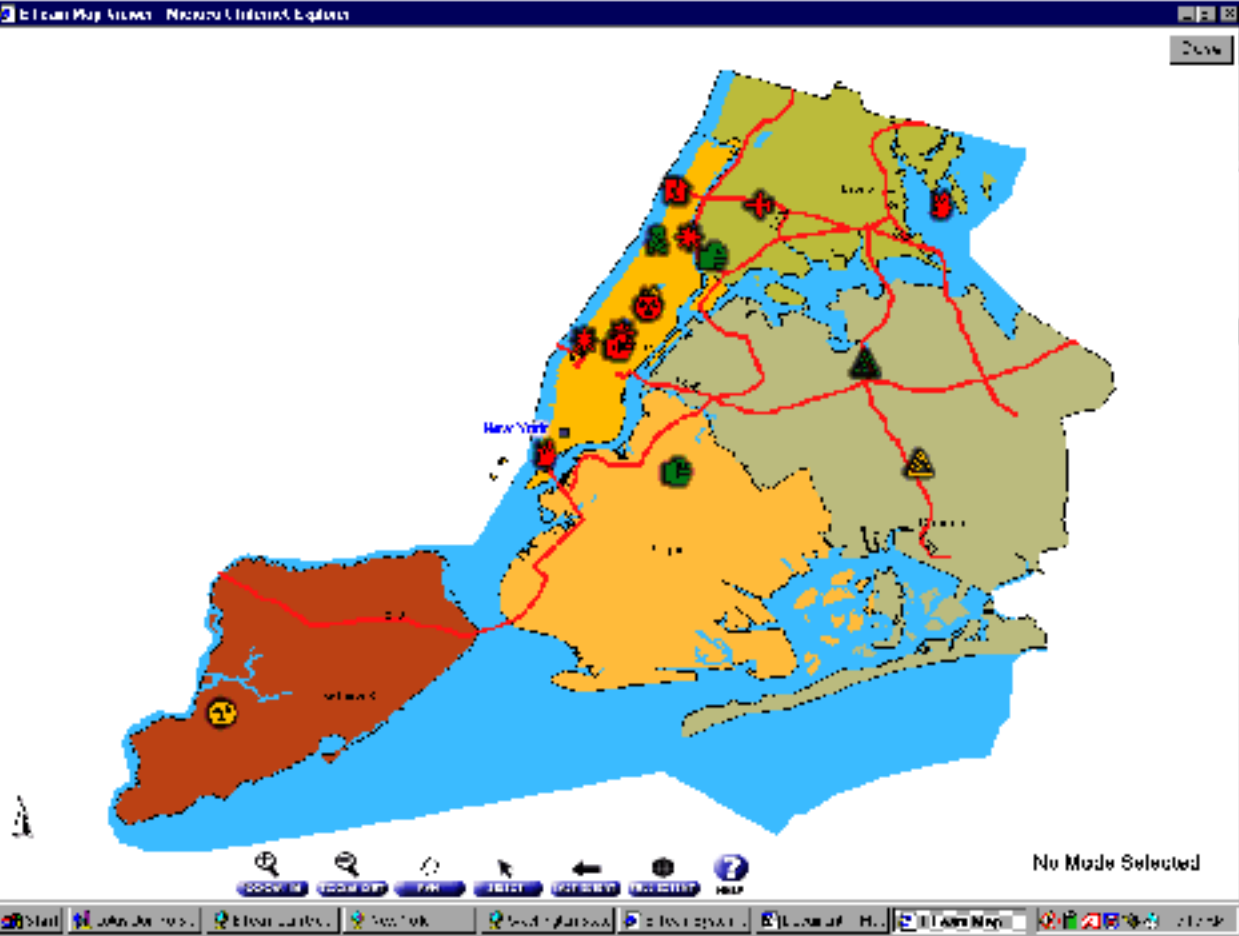
RESOURCES

DEPARTMENTS

JURISDICTION

DAMAGE

Status	Severity	Incident Name
Worsening		
Major		City Hall East
Major		Ford Theatre
Major		Hollywood A
Major		Salt Lake City
Major		SFO Earthquake
Moderate		Ford Theatre
Moderate		Pacific Coast
Moderate		Turk Street B
Unknown		
Major		Woodland Hills
Unknown		city hall Com
Stable		
Moderate		Downtown C
Moderate		Westside Hig
Unknown		LAX Airplane
Improving		
Minor		Los Angeles
Moderate		Land Park E



Map navigation: Zoom In, Zoom Out, Pan, Select, Refresh, Location, Help

No Mode Selected

Previous More Expand All Collapse All

Done Internet zone

Design Team

- **Former emergency managers**
- **Former major event managers**
- **History of developing command control systems for U.S. Military**

E Team Philosophy

- **Easy to use**
- **Focus on critical tasks**
- **Easy to set up and implement**
- **Inexpensive**
- **Continuous Improvements and Enhancements**

Easy to use

- **Simple interface**
- **Easy to learn**
- **Takes advantage of Web browser interface**
- **Easy to use reports and maps**

Simple Look and Feel

The screenshot shows a web browser window titled "E-Team System - Microsoft Internet Explorer". The address bar contains a URL. The main content area displays an "INCIDENT STATUS REPORT" form. The form is divided into several sections:

- WHAT IS THE CURRENT STATUS OF THIS INCIDENT?**
 - Severity: High
 - Status: Warning
 - Incident Number: uc CB 342 37300
- WHAT CRITICAL INFORMATION CAN YOU PROVIDE?**
 - Incident Name: City Hall on parking
 - Incident Type: Parking
 - Location Name: City Hall Elev.
 - Activities: Lobby
 - Injuries: Heavy
 - Facilities: Lobby
 - Building Damage: Lobby
 - Utilities Damage: Heavy
 - Road Damage: City
 - Description: A bomb exploded about 10:00 am. Child... (text truncated)
 - Critical Issues: Searching the address for work vehicles
 - Response/Priority: 1. Search and secondary response. 2. Search and Public. 3. Criminal Investigation.
- WHO'S IN CHARGE?**
 - Unit: Police
 - Supporting: Tim K. H. Wink, etc. (text truncated)
 - Contact Info: (text truncated)

On the left side of the page, there is a navigation menu with buttons for "INCIDENTS", "STATUS", "SEVERITY", "NAME", "TIME", "LEAD", "TYPE", "MAP", "RESOURCES", "DEPARTMENTS", "JURISDICTION", and "DAMAGE".

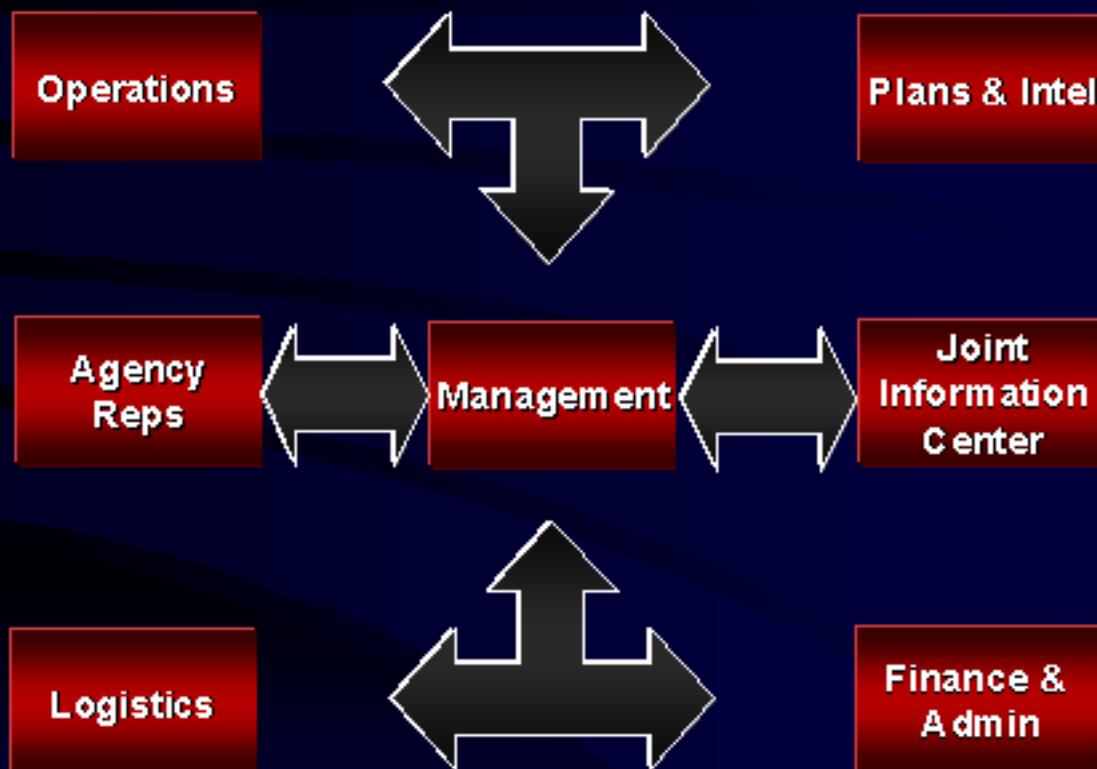
On the right side, there is a "Last Update" section with a list of timestamps and status indicators.

At the bottom of the form, there are links for "Previous", "More", "Expand All", and "Collapse All".

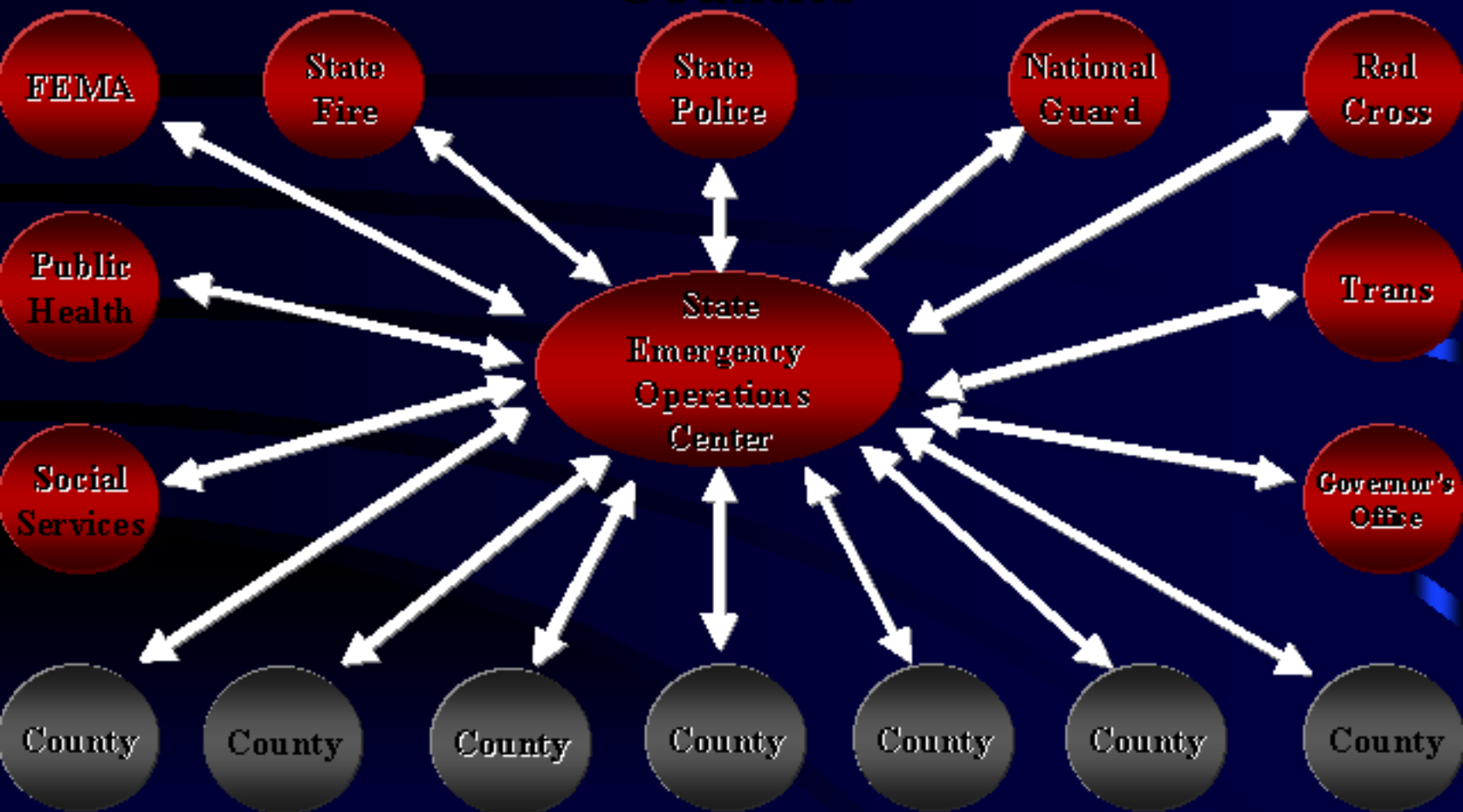
Focus on Critical Tasks

- **Gathering, updating, disseminating information**
- **Requesting/tracking resources**
- **Current department status reports**
- **Tracking status of critical facilities**
- **Coordinated release of information**
- **Seeing it all on a map**

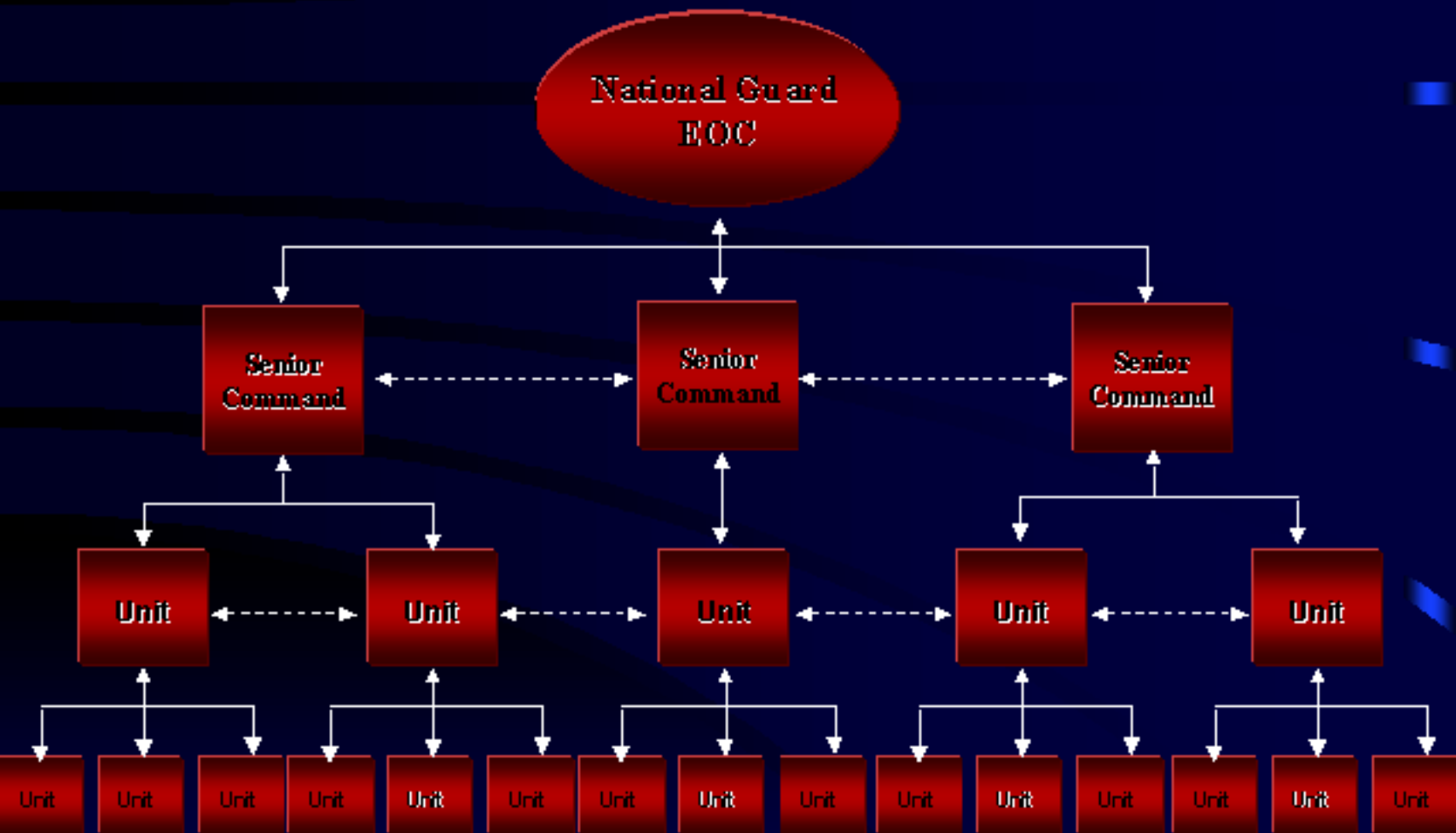
Connect Staff within EOC



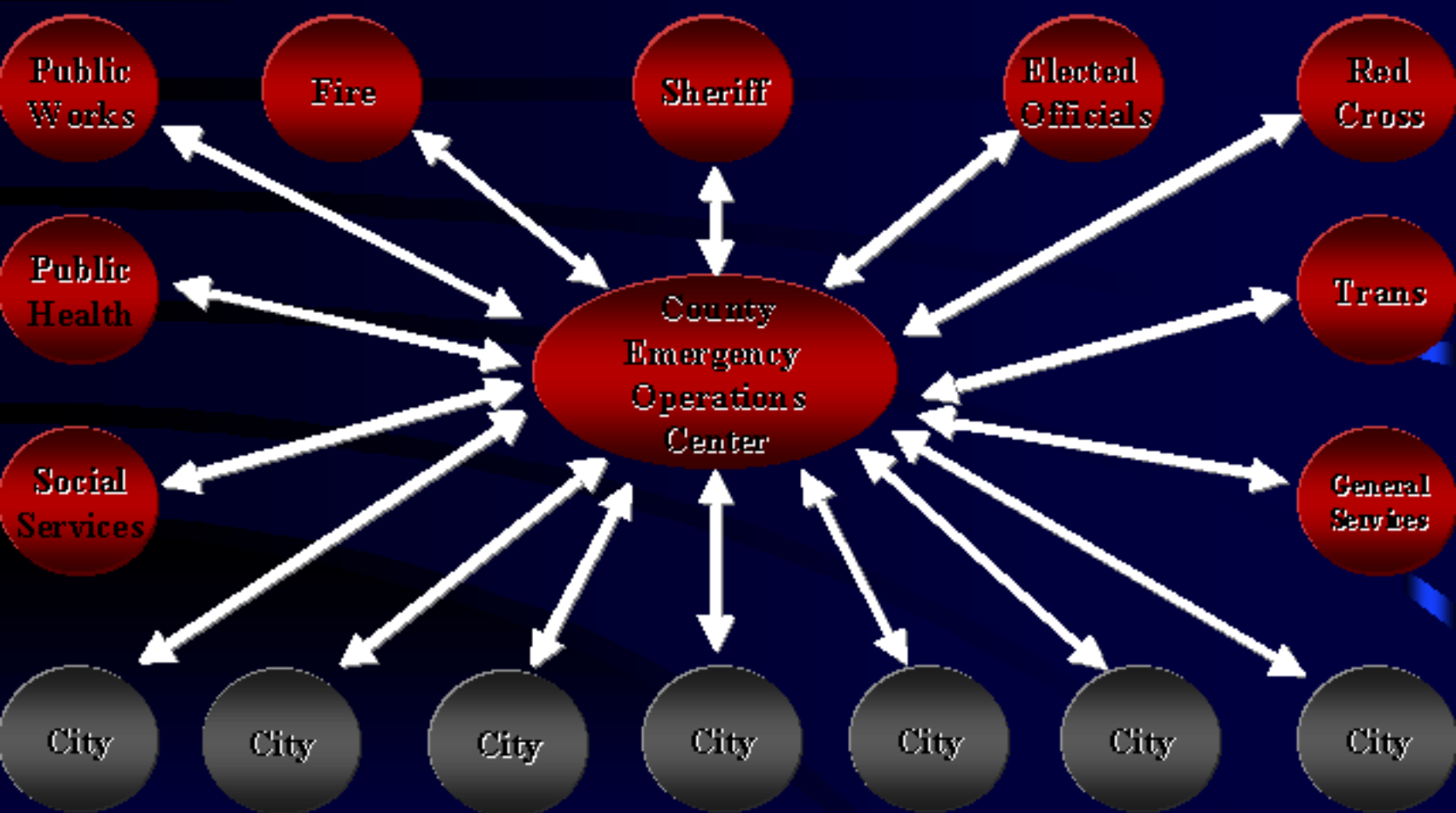
Connects EOCs to Departments and Counties



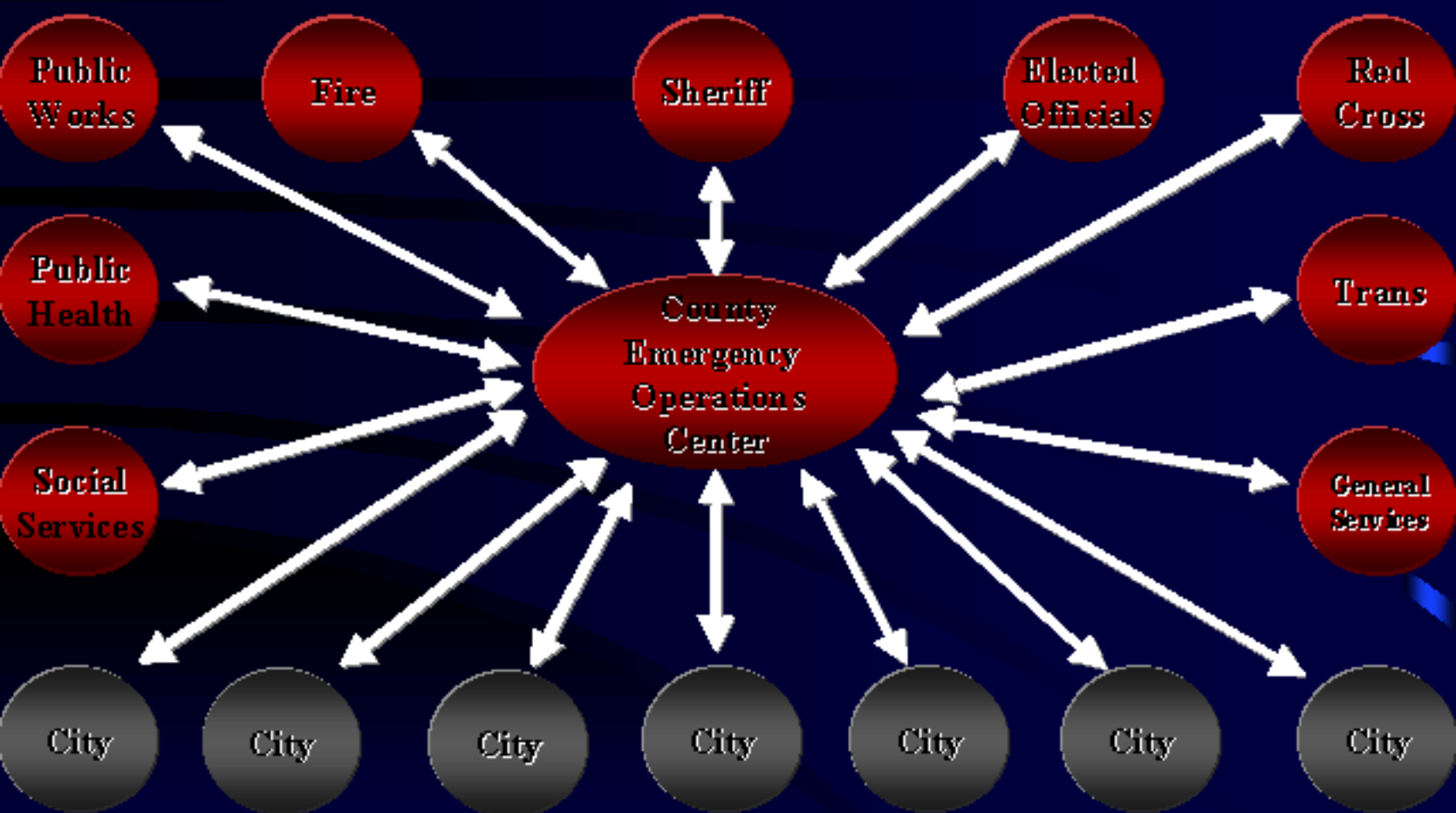
Connect Chain of Commands



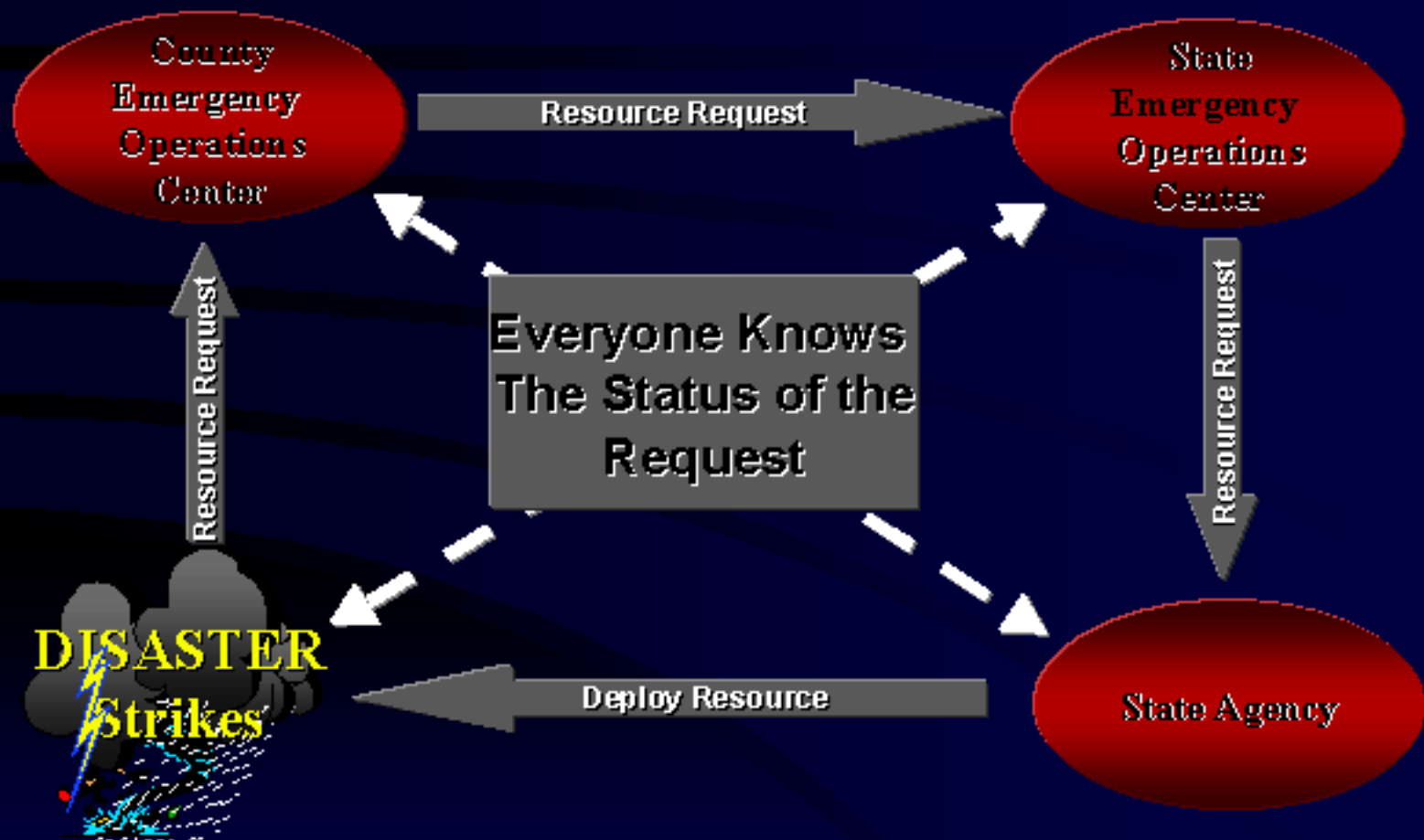
Counties Can Use the System



Counties Can Use the System



Resource Requesting/Tracking



Inexpensive

Web-Hosted

- **\$1,000 Set-up Fee**
- **\$395 a user per year**

Self-Hosted

- **\$3,750 per server license**
- **\$300 per user license**
- **Annual renewal fee**

Easy to Set-up and Implement

- **Set-up server**
- **Issue usernames and passwords**
- **Use Web browser**

Eteam Users

- Federal Dept of Transportation
- United States Coast Guard
- San Francisco
- San Bernardino County
- San Mateo County
- Philadelphia
- Los Angeles
- Burbank
- Toyota
- Warner Brothers
- Charles Schwab
- Disney

Results of Y2K Weekend

- System Performed as Advertised
- Philadelphia, San Francisco, San Bernardino County, DOT, USCG have all ordered additional licenses

Improvements and Enhancements

- Map Drawing Tools
- Integration of Plume Modeling
- Integration of Satellite Photography
- Dynamic On-Screen Notifications
- User Customization Utilities
- Continuous Review and Improvement of All Applications

Demonstration

Questions?

Thank You
from
etteam.com