Internet Software for Emergency and Event Management

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Agenda

• Overview of Eteam System

• E Team Customers

• Demonstration of the system
Emergency and Event Management

BEFORE
- Contingency Planning
- Training
- Continuity Programs
- Mitigation
- B2B

DURING
- Response
- Incident Mgt.
- Resource Mgt.
- Damage Assessment
- Cost Accounting

AFTER
- Recovery
- Service Restoration
- Insurance
- Reimbursement
- Re-Building

Integrated Software Capabilities
Design Team

- Former emergency managers
- Former major event managers
- History of developing command control systems for U.S. Military
E Team Philosophy

- Easy to use
- Focus on critical tasks
- Easy to set up and implement
- Inexpensive
- Continuous Improvements and Enhancements
Easy to use

- Simple interface
- Easy to learn
- Takes advantage of Web browser interface
- Easy to use reports and maps
Focus on Critical Tasks

- Gathering, updating, disseminating information
- Requesting/tracking resources
- Current department status reports
- Tracking status of critical facilities
- Coordinated release of information
- Seeing it all on a map
Connect Staff within EOC

Operations <-> Plans & Intel
Agency Reps <-> Management <-> Joint Information Center
Logistics <-> Finance & Admin
Connects EOCs to Departments and Counties

- FEMA
- State Fire
- State Police
- National Guard
- Red Cross
- Public Health
- Trans
- Governor's Office
- Social Services
- State Emergency Operations Center
- County
Connect Chain of Commands

National Guard EOC

Senior Command

Unit

Unit

Unit

Unit

Senior Command

Unit

Unit

Unit

Unit

Senior Command

Unit

Unit

Unit

Unit

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Counties Can Use the System

- Public Works
- Fire
- Sheriff
- Elected Officials
- Red Cross
- Public Health
- Social Services
- County Emergency Operations Center
- City
- General Services
- Trans
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Resource Requesting/Tracking

Everyone Knows The Status of the Request

Resource Request

DISASTER Strikes

County Emergency Operations Center

State Emergency Operations Center

State Agency

Deploy Resource
Inexpensive

Web-Hosted

- $1,000 Set-up Fee
- $395 a user per year

Self-Hosted

- $3,750 per server license
- $300 per user license
- Annual renewal fee
Easy to Set-up and Implement

- Set-up server
- Issue usernames and passwords
- Use Web browser
Eteam Users

- Federal Dept of Transportation
- United States Coast Guard
- San Francisco
- San Bernardino County
- San Mateo County
- Philadelphia

- Los Angeles
- Burbank
- Toyota
- Warner Brothers
- Charles Schwab
- Disney
Results of Y2K Weekend

- System Performed as Advertised

- Philadelphia, San Francisco, San Bernardino County, DOT, USCG have all ordered additional licenses
Improvements and Enhancements

- Map Drawing Tools
- Integration of Plume Modeling
- Integration of Satellite Photography
- Dynamic On-Screen Notifications
- User Customization Utilities
- Continuous Review and Improvement of All Applications
Demonstration

Questions?
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